

QUICK FACTS ABOUT THE VETERANS CHOICE PROGRAM

VISIT WWW.VA.GOV/OPA/CHOICEACT/ FOR MORE INFORMATION.

Before using the Veterans Choice Program (VCP), you must first meet the following eligibility criteria for VCP benefits. If, after following Step 1 of the criteria you are not eligible for VCP benefits, just hold on to your Choice Card – you do not need to call us.

TO FIND OUT IF YOU'RE ELIGIBLE:

STEP

1

PERSONALLY ASSESS YOUR ELIGIBILITY FOR VCP BENEFITS.

Before you call us, ask yourself these four simple questions:

- 1) Have you been told by your local VA medical facility that you will need to wait more than 30 days for an appointment from the date clinically determined by your VA health care provider or the date you wish to be seen if there is no clinically indicated date? **OR**
- 2) Is your current residence more than 40 miles from the closest VA medical facility, VA hospital, community-based outpatient clinic, or VA health care center with at least one full-time primary care physician (Note: VA determines eligibility for the VCP based on distance calculation from the VA medical facility that is closest to your residence using driving distance)? **OR**
- 3) Is your current residence 40 miles or less from the closest VA medical facility, but you must travel by air, boat, or ferry to reach such facility? **OR**
- 4) Is your current residence 40 miles or less from the closest VA medical facility, but you face an unusual or excessive burden in getting to that facility? **OR**
- 5) You live in a State or Territory without a full-service VA medical facility which includes:
 - Alaska, or
 - Hawaii, or
 - New Hampshire (Note: Veterans are not eligible under this criterion if they live in New Hampshire and live within 20 miles of the White River Junction VA Medical Center), or
 - The United States Territories (excluding Puerto Rico which has a full service VA medical facility).

STEP

2

If you answered yes to any of these questions, you may be eligible to use the VCP. **VERIFY YOUR ELIGIBILITY by calling 866-606-8198.**

When you call us, please be prepared to provide us with any other health insurance coverage you have, such as employer or union-provided health plans, so we can assess coverage responsibilities.

IMPORTANT: If you do not receive approval prior to obtaining care, you may be responsible for some or all of the costs of the non-VA treatment you receive.

NOT ELIGIBLE RIGHT NOW? NO NEED TO DO ANYTHING! JUST KEEP YOUR CHOICE CARD!

If you are not eligible to use the VCP right now, **keep your Choice Card in a safe and convenient location.** There is no need to call us.

VA



U.S. Department
of Veterans Affairs

**THANK YOU FOR YOUR
SERVICE TO OUR COUNTRY!**