



## **Streamline Your Claims Call**

When placing a call to 1-888-TRIWEST (888-874-9378) regarding a claims inquiry, it is important to have the necessary information available before calling TriWest Healthcare Alliance. This helps our customer service representatives respond more quickly to your issue and saves you time searching for essential information needed to address your inquiry.

Please have the following information readily available:

- Sponsor identification number
- Patient name
- Provider's tax identification number
- Date of service
- Billed charge amount on the claim
- Referral or authorization number (if applicable)
- Claim number if you are questioning a particular claim